

PUBLIC CONCERNS AND COMPLAINTS

Complaints involving the educational program of a particular school should be addressed first to the building administrator and then, if necessary, to the Superintendent or his/her designee, and then, if necessary, to the Board of Trustees as a whole.

Concerns or complaints involving the educational program of the district as a whole or any other area involving the district as a whole should initially be addressed to the Superintendent or his/her designee, and then if necessary to the Board.

Any person who has a particular area of concern or problem may request to be put on the Board meeting agenda for purposes of addressing such issue.

Any person who has a concern or complaint about a confidential matter or a matter involving personnel should first address the issue with the Superintendent or his designee. If necessary, the issue may be presented to the Board during executive session.

The proper channeling of complaints involving instruction, discipline, learning materials, and/or participation in extra-curricular activities should generally be as follows:

1. Teacher (Coach);
2. Principal (Activities Director);
3. Superintendent or his/her designee;
4. Board of Trustees.

The Board of Trustees reserves the right to take the complaint under advisement so that it may be investigated before a decision is made.

See also policies:

- BBAA - Board Member Authority and Responsibility
- BEC - Executive Sessions
- BEDH - Participation at Board Meetings

First Reading: 1/13/14

Second Reading: 2/10/14

Reviewed: 12-18-23 (Policy Advisory Council and Board Policy Committee)